



## **APPENDIX E - COVID-19 – INDOOR ARENA PARTICIPANT OPERATIONAL PROCEDURES & PROTOCOLS**

The Sports Village is committed to making this a safe and fun experience for everyone. To that end we have developed an official Operating Plan in conjunction with the latest Public Health Ontario [COVID-19 Response Framework](#) that will be strictly enforced to keep our participants, visitors, and staff safe during our re-opening under COVID-19 effective **November 16, 2020**. The basis for our operations is permitted by the Ontario Government under its latest [COVID-19 Response Framework](#). This plan will be provided to all employees, customers, participants, parents and/or guardians to review and acknowledge prior to entering the Sports Village.

For the safety of all our participants and all others who attend the Sports Village we have summarized a few key operational procedures & protocols from the plan for everyone to follow:

- Anyone entering the arena facility and all persons in their household must be following provincial guidelines related to physical distancing, quarantine, and/or isolation as it pertains to COVID-19.
- Only participants and patrons who ***DO NOT*** exhibit any COVID-19 related symptoms will be permitted access in the arena facility. If you are feeling unwell or displaying any Covid-19 related symptoms you will not be permitted to enter the arena facility.
- If you have been in contact with anyone with a confirmed or suspected case of Covid-19, we ask that you ***DO NOT*** visit the arena facility unless you have adhered to all the Ministry of Health protocols and procedures.
- All participants or parents/guardians must complete our "***COVID-19 Participant Agreement***" before entering the arena facility.

### ***Participant/Patron Safety Protocols:***

1. When arriving at the Sports Village, please ensure that your vehicle is parked in every other parking spot to respect physical distance between vehicles as much as possible.
2. Entry points into the arena facility will be monitored and limited to the main front entrance automated sliding doors **ONLY** in order to monitor how many people are entering/exiting the facility.
3. Upon entering the arena facility all participants, parents and/or guardians must utilize the hand sanitizer dispensers located at the entrance and throughout the arena facility.
4. The use of face coverings to protect your nose and mouth for any indoor space that does not readily allow for appropriate physical distancing is **now mandatory under current York Region Public Health guidelines**.
5. No spectators will be allowed in the arena facility, unless they are needed to accompany a minor in order to assist in putting on and removing equipment, in which case only (1) parent and/or guardian will be granted temporary

- access while adhering to all appropriate physical distancing measures to assist and once completed immediately exit the arena facility.
6. Second floor in arena viewing areas will remain **closed** until further notice.
  7. Lobby access to each of our (4) arenas/rinks will be properly sectioned off to allow for appropriate physical distancing in an effort to restrict gatherings in the main lobby.
  8. Arena dressing rooms will remain open under this stage of the province's operating framework, but will do so under the following restrictions:
    - Each **rental group** will be allocated **(2)** dressing rooms in their rink.
    - **A face mask must be worn at all times while in the facility and in the dressing room (except while participating on the ice) and must be stored safely when not in use outside the dressing room**
    - **Maximum number of players in each dressing room is 10 providing that face masks are worn at all times.**
    - All players are asked to come to the arena and allowed access to their allocated dressing rooms no earlier than **15 minutes** prior to their scheduled ice/game time.
    - All players are asked to vacate their dressing rooms no later than **15 minutes** after their schedule ice/game time has concluded.
  9. Access to the dressing room showers/washrooms will be permitted. In an effort to minimize the use of dressing room washroom facilities we kindly ask that you go to the washroom before leaving your home or use the main washroom(s) located in the main hall if absolutely necessary.
  10. Our each of rink water bottle filling stations will be made available, but participants are encouraged to bring their own water bottles to limit activity in dressing room corridors.
  11. On-ice players benches have been extended to allow for physical distancing while off the ice, a **maximum number of 10 persons** (participants/coaches etc.) will be permitted at any one time. **All coaches/trainers must wear a face mask while on the bench.**
  12. For practices/training on ice participants (player/coaches/instructors) will be **limited to 10**, all activity is **NON-CONTACT** physical distancing should be maintained at all times on the ice surface.
  13. **NO games or scrimmages will be permitted under this Modified Stage 2 plan while on the ice surface!**
  14. Participants are to vacate the arena within **15 minutes** of their exit from the ice surface in order to provide sufficient time for facility staff to clean and disinfect prior to next use.



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15. Upon exiting the Sports Village all participants, parents and/or guardians are encouraged to utilize the hand sanitizer dispensers located throughout the main lobby, and in dressing rooms.

We look forward to seeing everyone back on the ice, granted under different circumstances than we are all used to, but understanding that we will all need to do our part to get through these times together and keep our Sports Village community healthy and strong.

Stay safe...wash your hands!